

SELL BACK YOUR BOOKS AND RETURN RENTALS ONLINE

It's simple!

1. Visit <https://www.bkstr.com/hiwasseestore/home> and follow the on-line instructions.
2. To sell back your books online, follow on-screen instructions to confirm the book's value. If you decide to sell, mail your book back at no charge and we'll send you a check. Note that value is based on demand. A book is worth the most when known to be used again the following year.
3. *To return rentals online, follow the on screen instructions to check in your rentals. Print the confirmation and shipping label and send back your rental books.*

Common Questions

Q: Why should I sell my books to Follett?

A: Follett is your school's official bookstore. When you sell back to us, the book will be available to next year's students. Each time a book is sold through Follett, it supports Hiwassee College students while books sold elsewhere do not.

Q: What determines the book's buyback value?

A: Demand and condition. We want you to be happy with a used book you buy from us, so the condition of a book matters at buyback.

Q: How does online buyback work?

A: Go to the virtual campus website to find the value of your book. If you decide to sell, print the pre-paid mailing label and send it to Follett. You will receive a check in the mail within a few weeks after we receive the books and verify condition.

**Any Additional Questions?
Contact Follett Customer Service
at 1-800-621-4088**